



090500

September 18, 2017

Flooring Systems
4130 Meramec Bottom Rd.
St. Louis, MO 63129

Warranty # 170574

Dear Valued Customer:

In response to your request, MAPEI is pleased to recommend the products listed on the attached warranty for the referenced project. Ensure that concrete substrates have been properly profiled and are clean and free of any bond-breaking contaminants. If optional moisture testing has been performed, please provide a copy of the results for our file. If your installation crew has never been instructed on proper use of a *Planiseal* moisture barrier product, please contact your sales representative.

Ultrabond ECO 885 - Bentley Multiplay Tile
Ultrabond ECO 360 - Johnsonite Optima Slate
Ultrabond ECO 560 - Nora Noraplan Envirocare and Sentica
Ultrabond ECO 810 - Bolyu Batiste Tile and Masland Modular Resonate

For a successful installation, follow all manufacturers, recommendations and industry standards. For the most current technical data on our products visit our website www.mapei.com/US-EN.

Should you have any questions, feel free to call 800-992-6273 to contact our Technical Services Department.

Regards,

A handwritten signature in black ink, appearing to read "Jim Whitfield".

Jim Whitfield, FCSI, CCPR, LEED AP
Technical Service Manager



Planiseal® Moisture Barriers

Lifetime Warranty

Warranty # 170574

Webster ISB

090500

PROJECT COVERED BY THIS WARRANTY:

Recipient Name:

Flooring Systems

Recipient Address (Street):

4130 Meramec Bottom Rd.

Recipient Address (City/State/ Zip Code):

St. Louis, MO 63129

Recipient Phone/Fax/Email:

314-329-9300

Project Name:

Webster ISB

Project Address (Street):

8274 Big Bend Blvd.

Project Address (City/State/Zip Code):

Webster Groves, MO 63119

Project Size (SF / m2):

56,000 S/F

Planned Completion Date: **On or before October 1, 2017**

Warranty Issuance Date: **September 18, 2017**

Issued By:

Jim Whitfield, Technical Service Manager

The individual signing above has the authority to bind MAPEI to the terms of this warranty. This warranty is effective only when the installation of our products does not exceed the Planned Job Completion Date specified above.

PRODUCT(S) COVERED BY THIS WARRANTY:

Moisture Barrier:	Planiseal® VS
Additional Substrate Treatment:	N/A
Waterproofing:	N/A
Primers:	Primer T™
Self-Leveling Underlayments:	Novoplan® 2 Plus
Sound Control:	N/A
Adhesives:	Ultrabond ECO® 560 Ultrabond ECO® 810 & 885 Ultrabond ECO® 360

Miscellaneous Terms:

None

In the event there is any conflict or inconsistency between the terms contained on this page and any other page of this warranty, the terms on this page shall control.



Planiseal® Moisture Barriers

Lifetime Warranty

Warranty # 170574

Webster ISB

WARRANTY COVERAGE: MAPEI Corporation (MAPEI), subject to the terms and conditions set forth below, warrants that Planiseal®PMB, Planiseal®VS and Planiseal® VS Fast Moisture Barriers will be free from manufacturing defects and will not fail under normal usage for the lifetime of the floor installation, when the product(s) purchased is used within its shelf life and according to (a) the technical data sheets and other written materials issued by MAPEI for the product(s) (collectively, the "Product Literature") and (b) governmental regulations, codes and standard industry practices. For purposes of this lifetime warranty ("warranty"), a "lifetime" means for so long as the job installation remains unchanged, within the stated flooring manufacturer's performance warranty period for the product installed, and is properly maintained according to written manufacturer's instructions.

CONDITIONS OF COVERAGE: (1) Planiseal®PMB, Planiseal®VS and Planiseal® VS Fast Moisture Barriers must be used for a suitable and compatible use. It is the sole responsibility of the owner, contractor and/or sub-contractor to test (or have tested) the suitability and compatibility of our product(s) for their intended use, and these parties assume all risk and liability.

(2) Concrete treated areas must be clean, "structurally sound" and satisfy all industry standards, including but not limited to, ACI Committee 201 Report, "Guide to Durable Concrete" as may be amended at any time.

(3) Surface must not be treated with any kind of penetrating surface sealer like silicates. IN THE EVENT THERE IS ANY CONFLICT OR INCONSISTENCY BETWEEN THIS WARRANTY AND THE PROJECT DOCUMENTS (BID PROPOSALS, SPECIFICATIONS, CONTRACTS OR OTHERWISE) RELATING TO THIS PROJECT, THIS WARRANTY SHALL CONTROL AT ALL TIMES.

EXCLUSIONS FROM WARRANTY COVERAGE: The following are specifically excluded from coverage under this warranty: structural failure, inadequate subflooring or improper subfloor preparation; damages caused by Acts of God including but not limited to, hurricane, flooding, earthquake or other types of natural disasters, or as a result of unforeseen circumstances; acts of negligence or product misuse or abuse; failure to comply with our Product Literature, applicable building codes and regulations and standard industry practices; variations of color, shade or texture from those shown on samples, product packaging or any other marketing materials; changes in color due to exposure to sunlight or age; subfloor hydrostatic pressure or water damage; normal wear and tear resulting from usage; efflorescence and shading inherent in all cementitious products; and cracking due to structural movement, excessive deflection or other failure of the substrate. It is expressly understood that your purchase of our product or system acknowledges that MAPEI is not responsible or liable for determining the suitability or compatibility of our product or system for the user's intended purpose. This warranty shall be considered void if a cohesive substrate failure in the concrete occurs because of Alkaline Silica Reaction (ASR) or Near Surface Alkaline Reaction (NSAR) that produces cracking and expansion of concrete, pop-outs or delamination of the concrete surface resulting in any failure of the installed system. This warranty shall be considered void if the Planiseal VS or Planiseal VS Fast is applied to a concrete substrate that has a penetrating or surface sealer applied that contains silicates that contribute to ASR or NSAR; or sealers that leave a residue that contributes to the formation of a non-expansive lithium silicate gel disrupting the Planiseal VS or Planiseal VS Fast bond to the concrete.

YOUR LEGAL RIGHTS: This constitutes your entire express warranty for the product or system purchased. To the extent permitted by law, all other warranties, whether express or implied, including, but not limited to the implied warranties of **MERCHANTABILITY** and **FITNESS FOR A PARTICULAR PURPOSE** are EXCLUDED. ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW ARE LIMITED IN DURATION TO THE TERM OF THIS WARRANTY. MAPEI WILL NOT PAY OR BE LIABLE, UNDER ANY CIRCUMSTANCES, FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES, OR FOR LOST PROFITS OR BUSINESS INTERRUPTION LOSS. YET, SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. No implied warranty can be modified by any course of dealing, course of performance or usage of trade. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. NO REPRESENTATION, PROMISE, AFFIRMATION OR STATEMENT BY ANY EMPLOYEE OR AGENT OF MAPEI WILL BE ENFORCEABLE AGAINST MAPEI UNLESS IT IS SPECIFICALLY INCLUDED IN THIS WARRANTY. This warranty: (a) shall commence on the date of purchase of our product and shall end as specified in this warranty; (b) is limited to the original purchaser and is nontransferable; and (c) applies only to purchases and installations of the product or system within the United States on or after August 1, 2017.

FILING A CLAIM: To file a claim under this warranty, you must contact us, in writing, within fifteen (15) calendar days of the discovery of the alleged manufacturing defect in our product or system, at MAPEI Corporation, Attn: Technical Services Department, 1144 East Newport Center Drive, Deerfield Beach, Florida 33442. Proof of purchase must be submitted with any notice of claim. We have the right, without any obligation, to physically inspect, perform testing, and obtain samples at the site where the warranty claim occurred, or to engage an independent third party for those services before we determine the validity of your claim. In order to perform (or have performed) the services described in the prior sentence, the owner of the site consents to reasonable access for such services and agrees to pay for those services and all related costs of MAPEI if the claim is invalid under this warranty. Your claim must be received and evaluated by us before any repair or replacement work is performed; otherwise, this warranty will be null and void. For additional information regarding our warranty policy, please refer to our website at www.mapei.com/US-EN.

YOUR EXCLUSIVE REMEDY: If our product(s) is proven defective within the applicable warranty period shown above, you will receive, as your sole remedy, reimbursement of substantiated MAPEI replacement product, flooring system costs and reasonable labor for only that specific portion of the original installation requiring replacement, not to exceed the original per square foot cost. For the purpose of this warranty, flooring system costs mean surface preparation products, adhesives and flooring materials.

Technical Services Support Center

1-800-992-6273

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